

Privacy Policy

1. Personal Information We Collect

Millvest collects only the information necessary for business operations, event delivery, and communication. This includes:

- **Identity information:** name, surname, organisation, job title
- **Contact information:** email address, phone number, business address
- **Registration data:** event selections, ticket types, dietary preferences, accessibility needs
- **Payment data:** processed securely by third-party payment providers
- **Technical data:** IP address, device type, browser type, cookies, analytics
- **Communication preferences:** opt-in/opt-out selections

We do not collect unnecessary or excessive personal information.

2. Purpose of Processing

Millvest processes personal information for the following lawful purposes:

- Delivering events, services, and digital content
- Processing registrations, payments, and confirmations
- Sending essential event communications and operational updates
- Providing newsletters, insights, and relevant Millvest announcements
- Improving website performance, security, and user experience
- Complying with legal, regulatory, and audit requirements

Processing is based on **legitimate interests**, **consent**, or **contractual necessity**.

3. Lawful Basis for Processing

Millvest processes personal information when:

- You have **consented**
- It is necessary to **perform a contract** (e.g., event registration)
- It is required to **comply with the law**
- It is in Millvest's **legitimate interests** and does not infringe your rights

You may withdraw consent at any time.

4. Cookies & Analytics

Millvest uses cookies to:

- Improve website functionality
- Analyse usage patterns
- Enhance user experience

You may disable cookies in your browser settings, although some features may not work optimally.

5. Information Sharing

Millvest does **not** sell personal information.

We may share information only with:

- Verified service providers supporting event operations, payment processing, communications, or website hosting
- Strategic partners where relevant to your engagement
- Regulatory authorities when legally required

All third parties are bound by confidentiality and POPIA-aligned data-protection obligations.

6. Cross-Border Transfers

Millvest may transfer personal information to service providers located outside South Africa. Transfers occur only where:

- The recipient country has adequate data-protection laws, **or**
- Contractual safeguards ensure POPIA-level protection

7. Data Security Measures

Millvest implements administrative, technical, and physical safeguards to protect personal information from:

- Unauthorised access
- Loss or misuse
- Alteration or disclosure

Payment information is processed through secure, PCI-compliant systems.

8. Your POPIA Rights

You have the right to:

- **Access** your personal information
- **Correct** inaccurate or outdated information
- **Request deletion** where legally permissible
- **Object** to certain types of processing
- **Withdraw consent** for communications
- **Request data portability** where applicable

Requests may be submitted to info@millvest.co.za.

9. Retention of Information

Millvest retains personal information only for as long as necessary to:

- Deliver services
- Meet legal and regulatory obligations
- Maintain legitimate business records

Information is securely deleted or anonymised when no longer required.

10. Children's Information

Millvest does not knowingly collect personal information from individuals under 18 years of age.

11. Third-Party Links

Our website may contain links to external sites. Millvest is not responsible for the privacy practices of third-party websites.

12. Updates to This Policy

Millvest may update this Privacy Policy periodically. The latest version will always be available on our website with the effective date indicated.

13. Contact Information

For POPIA-related queries, requests, or concerns, contact:

Information Officer:

Millvest Advisory

Email: info@millvest.co.za

Location: Johannesburg, Gauteng, South Africa